

OUR GUARANTEE

We do everything possible for you to be sure in your choice of artworks:

- We place only high quality images of artworks in the gallery;
- Depending on your inquiry we send you the largest possible images of the artworks, you are interested in, as well as any information on them;
- We use only perfect packing, which protects the artworks from damages and loss of commodity cost;
- We make sure that all shipments are insured when shipping.

Return Policy -

All artwork is eligible for return within seven (7) days of receipt, except for customised artwork. You will be informed at the time of your purchase if an item is not returnable.

We try to do everything possible for our clients to be pleased with their purchases and our service. However, should a situation arise in which you are not fully satisfied with your purchase and/or an alternative solution cannot be met, we will gladly refund your money, less 3% restocking fee of the items retail price. All fees associated with a return such as Shipping, Packaging, Taxes and Exchanges are the responsibility of the party returning such item(s).

If the return is due to a defective product or through error on our part, we will cover the associated fee's for the return.

As we hope that each and every purchase of our products is done with complete satisfaction, we highly recommend that information pertaining to the product you wish to purchase is fully obtained beforehand.

Please contact us by mail at (your email@gmail.com) for further information or to discuss refund or exchange options.

Refunds -

You can expect a refund in the same form of payment originally used for purchase within 7 to 14 business days of the artist receiving your return, provided it has arrived safely. You will be credited for the price of the artwork, minus shipping costs and if applicable, 3% restocking fee. If the product has been returned due to a defective product or error on our part, the above fees will not apply.

WE CANNOT ACCEPT ITEMS THAT HAVE BEEN DAMAGED, ALTERED OR WORN.

You will receive an email (if one has been provided) when the artist receives your return. If you have any questions, please send an email to (your email [@gmail.com](mailto:your_email@gmail.com))

Artwork Damaged In Transit -

If your package appears damaged, please call us immediately so that arrangements can be made to have it picked up and inspected. Please retain all of the original packaging materials.

Cancellations -

Any order that is not a special order or customer order can be cancelled prior to the artist shipping the work. Please contact us by email at (your email@gmail.com) to cancel an order. You can expect a refund in the same form of payment originally used for the purchase within 7 to 14 business at [@gmail.com](mailto:your_email@gmail.com)